The Dealers' Outlook

Paul Taylor Chief Economist National Automobile Dealers Association

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New Light-Vehicle Sales over 14 Million Units Expected for 2012 by NADA

12.7 Million Units in 2011, 14.4 Million Estimated for 2012



Vehicle Sales Growth in 4-months 2012 compared to 2011

Faster Pace for Light Vehicle Sales Expected in 2012

Over 14 Million Likely for 2012



State of the U.S. Economy: Q1 2012 and Beyond	Change	
Performance of existing U.S. housing prices (FHFA index: year over / first quarter 2012)	+0.5%	
Negative growth expected in Eurozone, 1st-quarter 2012: Germany, 1st-quarter 2012 GDP growth: U.S., 1st-quarter 2012 real GDP growth (estimated):	Estimated to be Flat +0.5% +2.2%	
Lack of control of U.S. spending (U.S. elected officials, a long- and short-term concern)	Very modest progress	
Lack of light-vehicle inventory, first-quarter 2012	Significant progress expected overall	
Interest rates for light vehicles	Will Remain low during 2012	
Consumer Confidence Index (Conference Board)	Increase to 64.5 in December 2011 (1985=100), 44.2 in August 2011, 68.7 in April dropping to 64.9 in May 2012	
Unemployment rate	December 2011 rate was 8.5%, versus 8.1% in April, 2012	

First Quarter, 2012 Housing Prices Find a Bottom in Most States

Four-Quarter Price Change by State: Purchase-Only Index (Seasonally Adjusted)



New Car Dealership Performance Improves in Slow-growth Economy (Q1 2012 compared to 2011 for typical dealership)	First Quarter: 2011	2012
Total sales	\$8,318,022	\$9,158,600
Net pretax profit	2.4%	2.6%
Floorplan expense per new retail unit sold at retail	-\$67	-\$27
Net debt-to-equity ratio	0.99	0.95
Current ratio	1.35	1.36
Service & parts absorption	58.5%	56.1%
Return on equity	29.3%	32.6%

Optimism index vs. new-vehicle sales



Short-term and Long-term Issues for the U.S. Economy

- Interest rates remain low and will stay low through 2012-13. Government gridlock and the corrosive impact of government debt restrains economic growth, price recovery of the housing market and employment growth.
- Downgrade in the credit ratings in Europe, the U.S. and various states and cities slows U.S. economic recovery only slightly.
- Europe's Economy and the Euro currency are a concern to the U.S. through our trade accounts. Dollar rising versus the Euro eventually hurts exports from the U.S.

Supply of 1- to 2-Year-Old Vehicles:

Down Significantly as a Result of Recession, Short Duration Leases Expected during 2012

> Returning used supply: Vehicle age 12-24 months 3-month moving average



Higher Used Car Average "AuctionNet" Prices by Segment support New Car Sales 1- to 5-Year-Old Used Vehicles, 2005-2011

Average AuctionNet segment price 1- to 5-Year old vehicles



Used Vehicle Prices



Strong demand, declining supply, and positive new market symbiosis have pressured used vehicle prices to historic highs.



Short-term and Long-term Issues: Part 2

- Stabilizing prices of residential real estate assists consumer confidence on expenditures on big-ticket items as a price bottom occurs for housing prices in most states. Stable home prices help new car sales. Home prices increase in some states. Pacific states home prices mostly falling.
- Gasoline prices favorable to light-vehicle sales but international concerns for future crude oil prices remain. Recession in Europe should moderate oil prices, but concern focuses on Iran and Syria.
- Low interest rates, moderate gasoline prices and high values for used cars all support higher new-car sales ahead.

